Program Operations

What is the difference between NYS PCMH and PCMH 2017?
The National Committee for Quality Assurance’s (NCQA) NYS PCMH model utilizes the same criteria as its PCMH 2017 Standards and Guidelines. The main difference is that NYS PCMH has shifted 12 criteria from elective to core requirements. Practices will now need to achieve 52 core and 9 elective credits, as New York wants to ensure practices meet its goals around behavioral health, care coordination and care management, health information technology, and value-based payments. The NYS PCMH program shifts these previously “elective” criteria to “core” requirements: AC08, AC12, TC05, CC08, CC09, CC19, CC21-A, CM03, CM09, KM04, KM11, and QI19.

You can find a copy of the NYS PCMH Standards and Guidelines in the NCQA store.

What is the total score I need to achieve recognition?
You need to achieve the required 40 core from PCMH 2017, plus the additional 12 core from NYS PCMH, totaling 52 core. You also have to achieve 9 elective credits from your choice of elective criteria.

Do I have to pursue NYS PCMH?
As of April 1, 2018, NYS PCMH will be the only option for primary care practices that choose to pursue PCMH recognition. NCQA will only recognize NYS PCMH in New York.

I currently have PCMH 2011, 2014, or 2017 recognition. When do I need to upgrade?
Practices that achieved recognition in PCMH 2011 at Level 1, 2, or 3, or PCMH 2014 at Level 1 or 2: You can earn recognition at an accelerated pace. You will be able to attest to meeting certain criteria without providing the evidence required of practices seeking recognition for the first time.

For PCMH 2014 Level 3 or 2017: Your anniversary date from NCQA will remain the same. You will be required to submit documentation for your annual renewal 30 days prior to your anniversary date; this is called your reporting date. In addition to submitting your annual reporting requirements, you will need to submit evidence for the 12 new core criteria. There is no check-in - just evidence submission. You may choose to pursue an upgrade to NYS PCMH prior to your anniversary date. If your recognition expired prior to September 30, 2018, you will have until this date to achieve NYS PCMH recognition.

Once you have achieved NYS PCMH recognition, you will only be required to submit the annual reporting requirements. You will not need to submit evidence for the 12 New York core annually, just on your initial NYS PCMH submission.

You can find a copy of the NYS PCMH annual reporting requirements in the NCQA store.

Who will determine my recognition?
NCQA will determine if you achieve recognition.
Eligibility

Who can participate?
Primary care providers, including physicians and nurse practitioners, are eligible to achieve NCQA NYS PCMH recognition. Please refer to NCQA's Standards and Guidelines for further eligibility clarification. Providers should contact their participating health plans regarding any incentives associated with NYS PCMH recognition.

Timeline to Recognition

How long does it take to achieve NYS PCMH?
NCQA allows unrecognized practices 12 months to achieve recognition. Approximately every four months you will have a virtual check-in with an NCQA reviewer to determine if you are meeting criteria intent.

Benefits of NYS PCMH Recognition

- Medicaid and private payer Per Member Per Month (PMPM) incentives;
- Improved patient outcomes through care coordination and care management;
- Enhanced understanding of your patient population and patient needs;
- A focus on quality metrics that will improve a practice’s Healthcare Effectiveness Data and Information Set (HEDIS) scores and quality outcome reimbursement; and
- Positioning for success in the value-based payment (VBP) environment.

HANYS Services

HANYS Solutions’ Practice Advancement Strategies offers comprehensive guidance through the NCQA NYS PCMH recognition process. To find out more about our process please contact us.